

Fifth Third Bank  
1830 East Paris SE  
MD RSCB3E-RC  
Grand Rapids MI 49546



FIFTH THIRD BANK

[REDACTED]  
11 Broadway Ste 1600  
New York NY 10004

**Date:** February 26, 2020  
**Account:** [REDACTED]

### Important Information Regarding Your Account: Action Required

Dear [REDACTED]

When our customers face financial difficulty we try to help whenever possible. Fifth Third Bank, National Association, in an effort to resolve the outstanding debt on your account, would like to offer you a settlement\*.

#### What this means to you

Currently the payoff balance of your loan is \$10,528.11. Fifth Third Bank, National Association is willing to accept \$4,212.00 as the settlement amount and will report the account as "charged off - account paid in full for less than full balance" to the credit bureaus.

If you are not interested and decline this settlement offer, the entire balance will remain due per the contract dated December 29, 2014.

#### What you need to do

If you choose to accept this settlement offer, Fifth Third must receive the payment in the amount of \$4,212.00 no later than 5:00 p.m. on March 15, 2020.

You can make this payment by using one of the following payment methods:

**(Note: The following payment options are available for this letter and subject to the business needs.)**

**Phone:** Call us at 800-652-5853, Monday through Friday, 8 a.m. to 5 p.m., ET.

**Overnight or standard mail:** Make your check payable to Fifth Third Bank, N.A. and include the account number on the check. Send your payment by overnight or standard mail to:

**Fifth Third Bank, N.A.  
1830 East Paris SE  
MD RSCB3E-RC  
Grand Rapids MI 49546**

**Wire transfer:** Be sure to use the following information when sending your payment by wire transfer (electronic funds transfer):

LIDN 1149

Fifth Third Bank, National Association. Member FDIC. Equal Housing Lender. Fifth Third and Fifth Third Bank are registered service marks of Fifth Third Bancorp.